



Gordon & Gotch (G&G) Return and Courier Post Ticket Information 2016

Dear Retailer,

There are 3 ways to get your returns back to us:

1. Organize your own courier service
2. Drop off at the G&G warehouse location (Auckland only)
3. By CourierPost using a "G&G Returns" ticket – purchased from CourierPost

If you wish to use the Gordon & Gotch CourierPost tickets you will need to follow this process:

Step One: Call CourierPost to order a book of tickets 0800 COURIER (0800 268 743)
– Option 3 – Option 1.

Step Two: Order a book of 10 tickets quoting "Gordon & Gotch Returns Ticket Code": **CPTPG**
and "User Account Number": **91025737**

Step Three: Quote your G&G outlet number. You will not be issued tickets without this.
Please also provide your delivery address as the tickets will be couriered to you.

Step Four: Address and ticket your G&G returns parcels to the following physical address:

Gordon & Gotch Returns
122 Kerrs Road
Wiri
Auckland 2104

Step Five: Phone CourierPost (0800 COURIER (0800 268 743) to arrange collection of your returns.

Please Note:

- One ticket per parcel up to 5 kg
- You will be charged \$27 + GST for your book of tickets on your next G&G invoice
- The ticket is to be used only for G&G products, **however if you have any Netlink courier tickets left over, you may use these to send your G&G returns to us**
- Service may be suspended if we identify misuse of the courier account
- Process your returns forms on-line at www.gordongotch.co.nz